TO: **Mail Stop 8** **Director of the U.S. Patent & Trademark Office** **P.O. Box 1450** **Alexandria, VA 22313-1450**	**REPORT ON THE FILING OR DETERMINATION OF AN ACTION REGARDING A PATENT OR TRADEMARK**

In Compliance with 35 § 290 and/or 15 U.S.C. § 1116 you are hereby advised that a court action has been filed in the U.S. District Court Northern District of California on the following:
( ) Patents or (X) Trademarks

DOCKET NO:
15-cv-01745-KAW

DATE FILED:
April 17, 2015

UNITED STATES DISCTRICT COURT
Ronald Dellums Federal Building
1301 Clay Street, Room 400South
Oakland, CA 94612

PLAINTIFF:
24/7 Customer, Inc.

DEFENDANT:
24x7ChatAgents

PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
1. 4,429,355		See attached complaint
2. 4,488,955		
3. 3,152,855		
4.		
5.		

In the above-entitled case, the following patent(s) have been included.

DATE INCLUDED

INCLUDED BY:
( ) Amendment ( ) Answer ( ) Cross Bill ( ) Other Pleading

PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRADEMARK
1.		See attached complaint
2.		
3.		
4.		
5.		

In the above-entitled case, the following decision has been rendered or judgment issued:

DECISION/JUDGEMENT:

Richard W. Wieking, Clerk

(by) Deputy Clerk, Cynthia Lenahan

Copy 1 – Upon initiation of action, mail this copy to Commissioner
Copy 2 – Upon filing document adding patent(s) mail this copy to Commissioner
Copy 3 – Upon termination of action, mail this copy to the Commissioner
Copy 4 – Case file copy